



OneOffice Mobile

OneOffice Mobile enables users to gain real-time access to information in OneOffice while away from the office. Building on the OneOffice Dashboard Platform, OneOffice Mobile is quick to deploy and easy to modify to the changing needs of the business.

Key Features at a Glance

- Real-time Access to Key Information
- Builds on OneOffice Role Dashboards
- Easy to customise
- Straightforward to deploy
- Platform independent

Benefits

- Field based users have access to current information to support them
- Managers can monitor KPIs when away from their desk
- Easy to customise to the specific needs of the organisation
- Platform independence enables users to take full advantage of the most appropriate device and network for their role.

Introduction

Whether for managers on the move or for field based personnel, OneOffice Mobile ensures that users can have immediate, real-time access to the same information that is available to office based users.

Information When You Need It, Wherever You Are

Most field based personnel will benefit from using OneOffice Mobile. For example a salesperson can ensure that they have the very latest information prior to and during a sales call. Information such as:

- Order Status
- Customer Comments

- Credit Status
- Product Availability
- Outstanding Quotes.

Field Service Engineers can monitor:

- Outstanding Calls as they change through the day
- Review call information prior to a visit
- Part Availability when arranging a return visit.

Managers can stay close to the information that matters by continuing to monitor KPIs when away from their PC,



Figure 1. Field based sales people and service engineers have real-time access to information such as on order and service call status.



viewing the same information as they do when at their desk.

Information in Real-Time

Just as OneOffice Dashboards displayed in WorkSpace ensure that office based users can see the information they need in real-time, OneOffice Mobile extends the same principle to field based users. These users see a version of the OneOffice Role-based Dashboards optimised for smaller displays and mobile devices.

Easy to Use

The reduced size of both screens and keyboard on mobile devices coupled with the cost and limited bandwidth offered by mobile networks requires particular consideration.

OneOffice mobile takes full account of these constraints, ensuring that users gain access to the information they need quickly and easily. For example

traditional 'Explorer' style menus familiar to PC users have been replaced by 'bread crumb' menuing, providing the user with a simple, very visual route to the information they need. A search capability, specifically designed for mobile users, ensures that users can quickly find the information they need. Where information is displayed in a grid or table, for example a list of orders by date, the information can be sorted into date or product order just by clicking the appropriate column header. Where a range of information is returned for the user to select from, for example a list of customers for a sales representative, the list will have appropriate filters pre-applied; in this case only customers allocated to that sales representative.

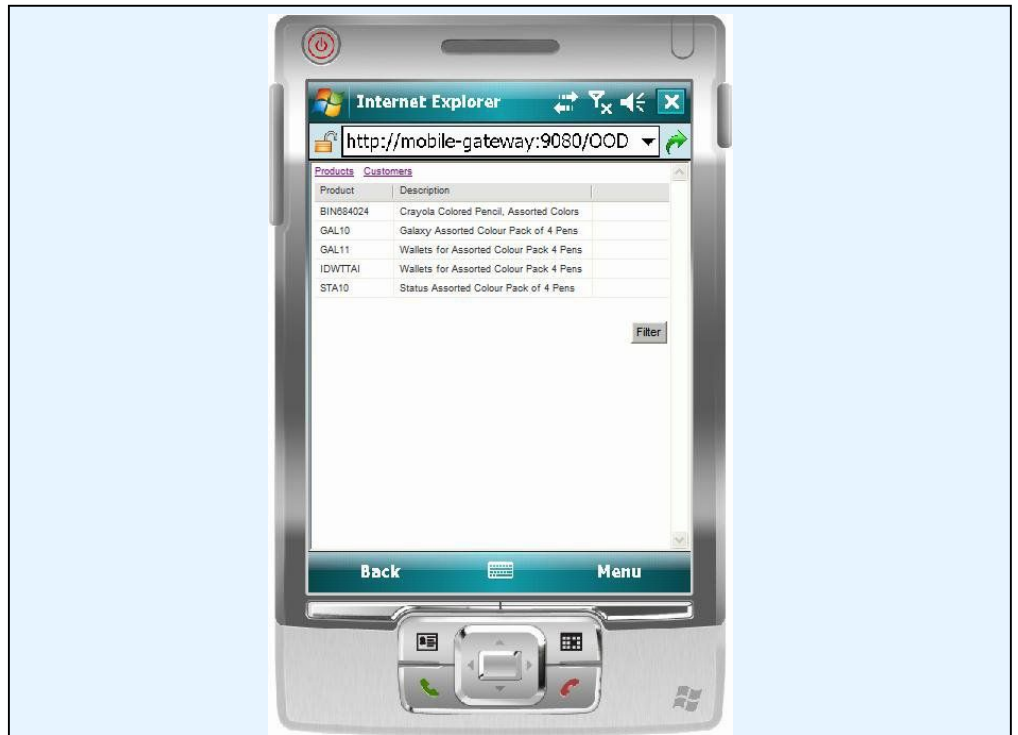


Figure 2. Instant access to stock information helps sales people to close more business and engineers to plan repairs around spare part availability.



Quick to Deploy, Simple to Modify

OneOffice Mobile extends the proven, standards based technology that underpins OneOffice Dashboards to support mobile devices. This approach ensures that an existing investment in skills and dashboards can be extended to OneOffice Mobile. Many role-based dashboard parts can be deployed into the OneOffice Mobile framework with little (or sometimes no) modification. New dashboard parts to meet the specific needs of field based users are straightforward to build and deploy.

By sharing the OneOffice Dashboard platform, OneOffice Mobile can create Tasks in OneOffice Task Manager. This enables field based users to create tasks to subsequently be progressed by their office based colleagues or indeed themselves when they are next working on a full-size PC or laptop. For example

when a sales person closes an order during a sales call, they can immediately create a task for a member of sales support team to convert the existing quote to an order, saving valuable time. Indeed it is perfectly possible that the order could be picked and shipped for next day delivery before the sales call has been completed, something the sales person could confirm using OneOffice Mobile.

OneOffice Mobile Toolkit

The OneOffice Mobile Toolkit includes the platform framework, sample applications and documentation to support the development and deployment of dashboards optimised for mobile devices. Many organisations will find the scenarios supported by the sample applications of immediate benefit with little or no modification. For more advanced or specialised requirements the technical training and knowledge transfer courses provided by Strategix can enable in-house

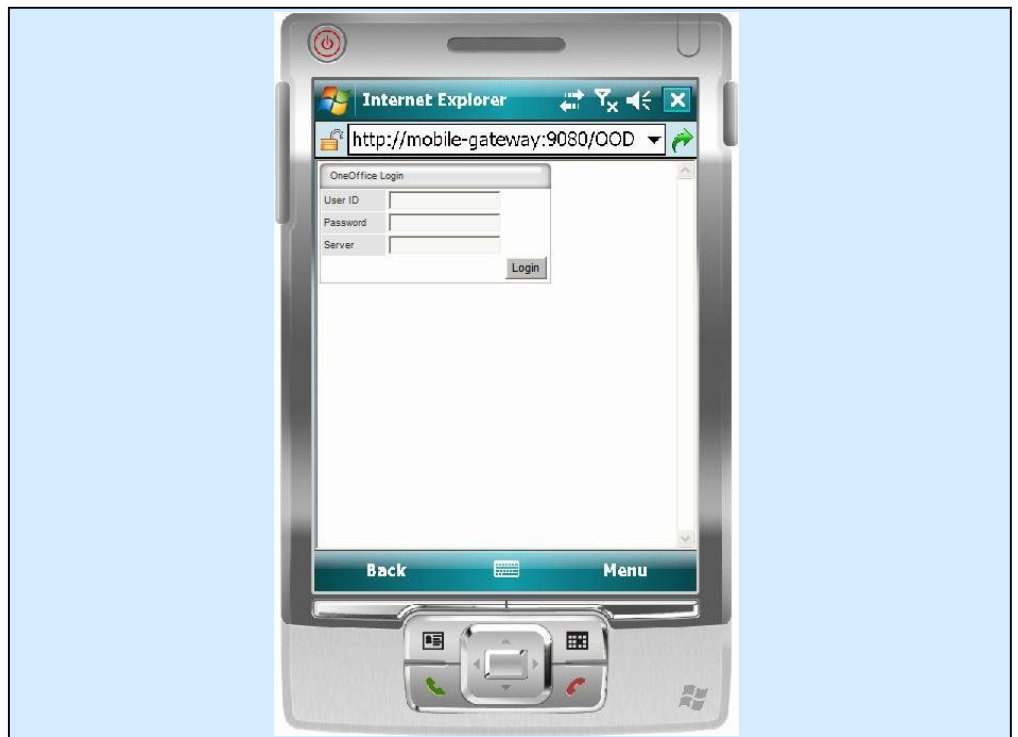


Figure 3. OneOffice Mobile takes advantage of existing OneOffice security to minimise the risk of unauthorised access.



IT teams to build and deploy new dashboard parts and solutions. Where these skills are not available, new mobile dashboard parts can be developed by the Strategix services team.

Secure Access

OneOffice Mobile provides users with the same security capabilities used by PC based OneOffice users. For example each mobile user requires a valid User ID and password for the OneOffice server. Unauthorised users will be denied access by the OneOffice security sub-system.

Device and Platform Independent

By adhering to open standards for the development and deployment of mobile web based software, OneOffice Mobile can be deployed on a wide range of devices that support appropriate web browsers. The range of devices includes:

- Personal Digital Assistants (PDAs)
- SmartPhones
- Ultra Mobile Devices (UMPCs)
- Laptops.

Appropriate technology platforms include:

- Microsoft Windows Mobile 6 (Standard and Professional)
- Opera 9
- Internet Explorer 5.5 and above
- Firefox.

OneOffice Mobile requires access to the OneOffice server via the Internet. This can be through any mobile/wireless technology offering an appropriate speed and quality of connection including:

- 3G
- GPRS
- EDGE
- Wi-Fi.



Official OneOffice reseller for Australia & New Zealand

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