



Electronic Data Interchange

The OneOffice EDI module enables commercial documents such as sales orders, invoices and purchase orders to be transmitted electronically between trading partners via a VAN – Value Added Network.

Key Features at a Glance

- Enables electronic documents to be shared between trading partners
- Supports requirements broad range of VANs and message formats
- Proactive error handling

Benefits

- Eliminates much of the cost of handling inbound and outbound transactions
- Reduces trading costs for partners

Introduction

The EDI module operates in conjunction with Sales Order Processing, Pricing Management and Purchase Order Processing. It receives sales and/or purchase orders which are transmitted electronically to an intermediary system, converts them to codes and format used by Strategix for processing and finally translates the resulting invoice or order acknowledgement into an EDI message for translation back to the customer.

Message Formats

EDI messages are not free-format mail; each type of transaction is formatted according to a precise message syntax so that the transaction can be processed automatically and unambiguously.

Strategix EDI programs are all table driven so that they can be readily modified to work with different networks and different standards for different industry sectors.

Translation Tables

Strategix EDI enables the user to set up, for each customer, translation tables to convert the EDI messages such as units of measure, location codes, VAT codes, settlement term codes and delivery method codes, into the internal codes used by Strategix.

Importing Orders

Strategix automatically searches the EDI directory for new files and then converts them into the internal Strategix format.

This activity can be run on request or at regular intervals. Incoming orders are converted and then either printed out or entered as an order into Strategix according to the translation tables. If errors are detected, the whole order is printed out rather than being entered into the SOP system. Likewise customers on credit hold will have orders entered but placed on hold.

Error Handling

If errors are detected in an import file, a report is printed before processing.

Typical errors may include:

- Invalid file format
- No translation code
- Account is on stop

Held Orders

Orders may be held if:

- The order quantity is below a pre-defined minimum
- The account fails a credit check
- The "hold all imported orders" parameter is set in SOP
- The "automatically hold all sales orders" parameter is set in SOP
- Hold status in import file

Invoice Printing

If a customer is set up to have invoices exported by EDI, the invoice is written to an export file when the invoice print program is run. If the code translation fails, no postings are made and a report is printed.



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