



OneOffice Overview

Strategix OneOffice is a new generation of business management software combining operations, finance, customer and event management in a single innovative system.

This seamless approach maintains a 360° real-time view of your organisation which provides information as important events occur. Human intervention is automatically sought if conditions unexpectedly change. This lets you respond faster and make informed decisions.

Key Features at a Glance

- A single system comprising of ERP, CRM, Supply Chain Management (SCM) and Supply Chain Event Management (SCEM)
- Visibility across every department and process
- Active Intelligence™ proactively monitors business activities highlighting issues and opportunities when they are important
- Workspace™ provides a single intuitive interface to all aspects of OneOffice
- Customisable dashboards for intelligence based decision support
- Electronic collaboration with customers and suppliers

Benefits

- Component based design enables you to choose the solution that is right for your business
- Active Intelligence™ delivers the right information to the right people at the right time, helping them do more in less time
- A low-touch, proactive environment which can reduce errors and increase sales & margins
- Supply chain collaboration can improve visibility of shared processes with customers and suppliers
- 'One vendor, one system' approach reduces the cost of both implementation and ownership

Business Automation for High Speed Commerce

- Single, intuitive user interface
- Real-time, pro-active event detection
- Closed loop event resolution
- Workflow to streamline processes and manage escalation
- Business performance monitoring and analysis
- Dashboard intelligence for information based decisions
- Standards based integration with suppliers and customers
- Electronic collaboration and commerce

- Customer and supplier portal and web services
- Fast implementation for early ROI

This highly integrated approach is coupled with a new user interface called OneOffice Workspace™ which combines the various components of this application into a rich, but easy to use desktop.

OneOffice has a simple objective which is to support all your company's business activities by sharing relevant information among your knowledge workers in a timely and context sensitive manner. Additionally, its ability to deliver information from your suppliers' and customers' IT systems, in real-time to your workers' desktop, means that you

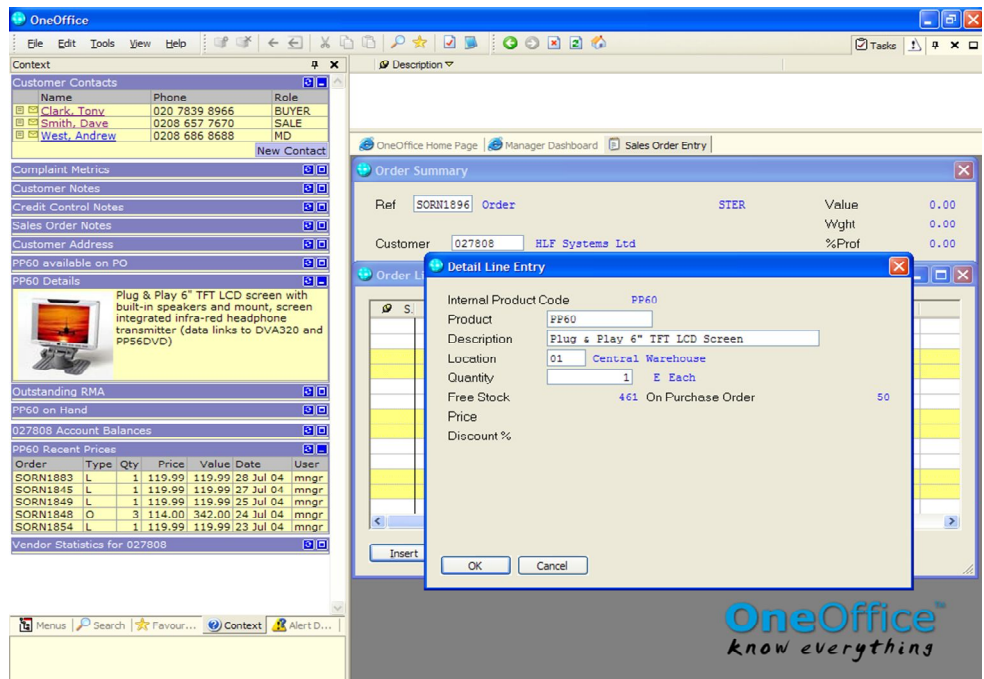
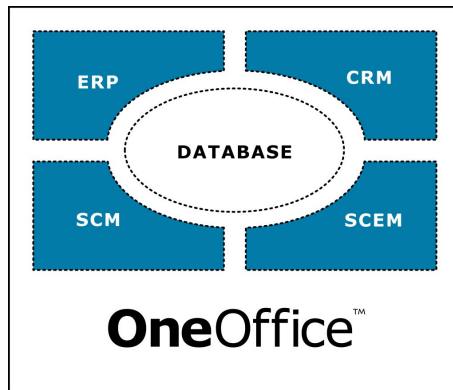


Figure 1. Workspace provides a straightforward and intuitive way for people to navigate and use OneOffice. Active Intelligence helps users get the most out of every opportunity.



can achieve the visibility you need, right across the supply chain. Subject to individual security authorisation, OneOffice actively brings key information to workers across departments which helps them to make better decisions which save money and increase margins.



OneOffice – Four Elements

OneOffice comprises four main groups of software working seamlessly across a shared database.

Enterprise Resource Planning (ERP)

OneOffice ERP supports all the 'back office' activities in your business right through to financial accounting and control. It operates across multiple companies, currencies and countries and is proven in businesses with more than 1,000 users in a single environment. As you would expect from a mission critical application, it is designed to offer high availability, reliability and performance.

- Order management
- Procurement
- Inventory management
- Warehouse & logistics
- Financials
- Service management
- Project accounting

Customer Relationship Management (CRM)

OneOffice CRM cares for one of your main assets, your customers. As well as maintaining consistent contact records across the entire OneOffice application, it deals with complex corporate structures including groups and multi-tiered subsidiaries. In addition, it supports sophisticated marketing programmes and the subsequent measurement and management of sales opportunities.

- Contact management
- Marketing resource management
- Campaign management
- Direct mail/e-mail
- Partner marketing
- Opportunity management

Supply Chain Event Management (SCEM)

OneOffice SCEM is designed to deliver immediate visibility of critical issues across the enterprise whether they represent problems or opportunities. OneOffice Active Intelligence™ (patent pending) proactively monitors business activities, detecting events which may give rise to issues and processing them in real-time against customisable rules. Once specific criteria are met Active Intelligence will automatically send alerts to the workers who are responsible for resolving those issues.

- Pro-active event detection and alerts
- Alert distribution via WorkSpace, e-mail, SMS
- Rules based processing
- Customisable escalation with workflow



Supply Chain Management (SCM)

OneOffice SCM includes a powerful collaboration engine which facilitates electronic communication between companies in the supply chain. Using established industry standards such as XML, Soap, etc., SCM integrates transactions and information from third party systems with the OneOffice ERP, CRM and SCEM applications. This means that transactions such as purchase orders may be queued, imported and exported to and from OneOffice ERP. Other information from suppliers, such as a product on hold, may be processed by OneOffice Active Intelligence producing an alert which sits alongside the OneOffice ERP and CRM alerts on your worker's desktop. This gives visibility and

accountability beyond the confines of your company's own systems. Creating an integrated collaborative supply chain can accelerate the flow of transactions between trading partners and reduce the cost of processing them

- Collaboration management
- Message translation and queuing
- Third party adaptors; TIBCO, Web Methods etc.
- Import/export
- Integration with OneOffice ERP/ SCEM/CRM

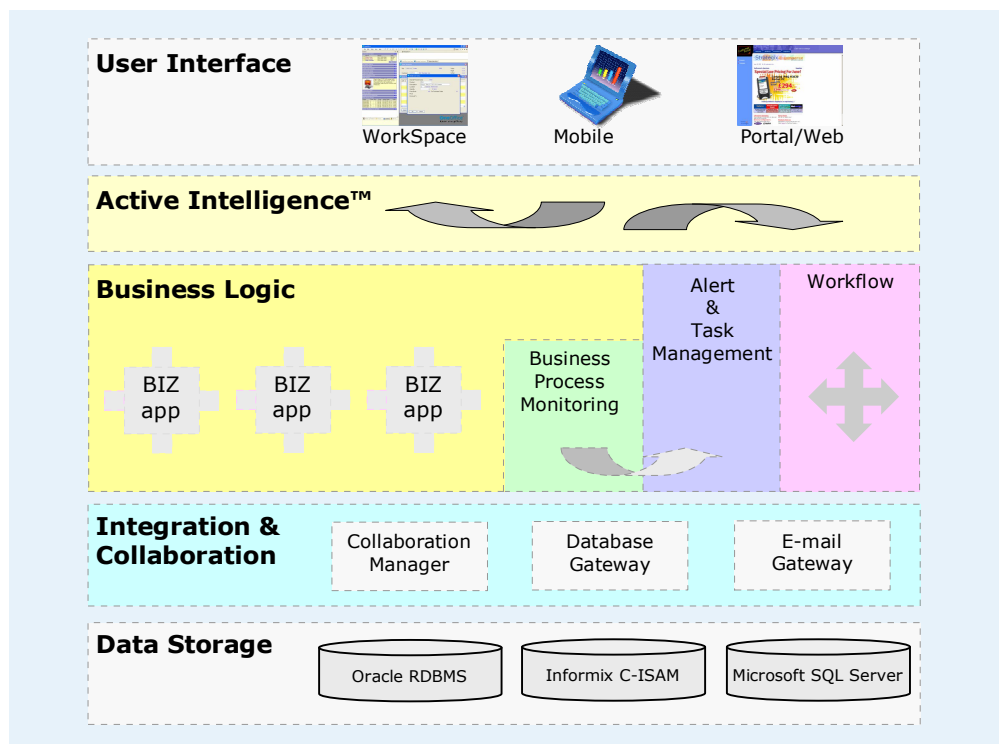


Figure 2. OneOffice Schematic—Multi-Tier Architecture. OneOffice is a component based software application enabling organisations to select and evolve the best system to suit their needs.



Summary of Benefits

OneOffice has been designed to provide mid-market companies with a business wide software solution in a single, packaged application. Instead of wasting effort and money integrating applications from several different vendors, this approach means your company can benefit from a fast, cost effective implementation now and significantly reduced cost of ownership in the future.

OneOffice provides an environment which balances low touch, automated, high speed commerce with pro-active human intervention when things go wrong or when new opportunities occur. This can prevent costly errors and increases sales and margins.

In summary, OneOffice provides:

- A single application for your whole business
- Visibility across every department
- Immediate notification of critical events
- Context based customer & product information
- Outstanding customer service
- Real-time commercial management
- Rapid ROI
- Competitive advantage

**For more information, visit www.OneOffice.IT
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